J. RODNEY DOLEN, MSCIT CAPM

WORK HISTORY — SUMMARY

EXPERIENCE: 20+ Years, Programmer/Analyst Lead, Structured Design, Software Development, Database Administration, Systems Administration, PC/Network Support

APPLICATIONS: Internet & Intranet, Automated Workflow, Automated Reporting, Billing and Accounts Receivable Tracking, Inventory Tracking, Customer Order Entry, Manufacturing Shop Floor Control, Electronic Data Interchange, Preventive Maintenance Tracking, Repair Shop Order Entry, Parts Counter Order Entry

LANGUAGES: Visual Basic, .Net, SQL, FTP

HARDWARE: PCs and Compatibles, Mobile Devices, Network Servers, Database Servers, Backup Servers

SOFTWARE: Microsoft SQL Server, MySQL, Microsoft Windows, Microsoft Office, Crystal Reports, BlackBerry, Oracle, IBM Database 2, DST Systems Automated Work Distributor, Arcana Scheduler

WORK HISTORY — DETAIL

06/14 – PRESENT **WINCHESTER EMS** EMT-Basic

Illinois licensed Emergency Medical Technician-Basic for ambulance service on a volunteer basis. Ambulance service provides basic life support for local community.

06/07 – PRESENT **RD CONCEPTS** Partner

Design and Coding of exercise program TreadmillTracks which utilize Visual Basic .Net and iFit® technology. Application allows for users to import text files created by GPS systems or manually create their own races which get emulated on their exercise equipment.

Design and Coding of forestry and timber program to measure both standing trees and logs. Application utilized Visual Basic .Net, Access, XML, and Crystal Reports. Program will handle standard measures in Doyle, Scribner, and International as well as allowing the user to maintain their own standards table.

Design and Coding of Java applications for BlackBerry devices for exercise program designed specifically for weight loss and program for tree measuring in Doyle, Scribner, and International standard measurements.

Design, Coding, and Maintaining of RD Concepts' website. Website utilizes Visual Basic .Net and MySQL.

11/00 – PRESENT **CSC** Programmer/Analyst Lead

Design, Coding, and Maintaining of intranet applications utilizing SQL Server, Visual Basic .Net, ASP .Net, Crystal Reports, and HTML. These applications include functionality for time tracking, policy archiving, help desks, and call reporting.

Design, Coding, and Maintaining of automated jobs to perform FTP transfers, automated reporting, e-mailing, and reconciliations between differing business systems.

Design and Coding of conversions into and out of DST Systems imaging system Automated Work Distributor.

06/98 – 10/00   **PASSAVANT AREA HOSPITAL**   Systems Administrator

Implementing and Maintaining hardware and software for hospital wide Windows NT network. Implementing internet connection through network. Converting from Novell to Windows NT network. Implementing internal e-mail system utilizing Microsoft Mail.

Converting patient care systems from Tandem mainframe to two-tier client/server system. Implementing imaging system. Converting pharmacy system from MicroVAX to two-tier client/server system.

08/95 – 06/98   **KARMAK, INC.**   Software Specialist

Design and Coding of the Karmak's new systems development utilizing three-tier client/server development. Coding of the business objects for the Karmak's new business system ProfitMaster.

Design, Coding, and Maintaining of the Karmak business system's Electronic Data Interchange modules. Coding and Maintaining of revisions to the Karmak business system's Preventive Maintenance Tracking, Inventory Tracking, Repair Shop Order Entry, Parts Counter Order Entry, and Customer Tracking.

05/91 - 08/95   **Levi, Ray & Shoup, Inc.**   Applications Consultant

Design, Coding, and Maintaining of the mainframe-based systems of Product Tracking, Fixed Assets Tracking, and Customer Billing. Design, Coding, and Maintaining of the PC-based systems of Shipping Distribution and Customer Information. Provide PC/Network support for user training, security, and maintenance to the 125-user Novell network. Provide operations support for the IBM mainframe. Evaluate software products to be utilized on the local area network.

Consulting for Premier Billing Services -- Responsible for revisions and maintenance to the mainframe-based Billing and Accounts Receivable Tracking system (both batch and on-line CICS) to provide billing services for long-distance resellers.

Consulting for State Universities Retirement System -- Responsible for design and coding for a PC-based membership management system.

06/90 - 05/91   **MOBIL Chemical**   Programmer

Analysis, design and coding of PC-based systems. These systems include Offsite Manufacturing, Warehouse Productivity, Resin Tracking, Employee Training, Employee Recognition, and Fixed Assets Tracking.

Provide PC/Network support for user training, security, hardware and software installations, and maintenance to the 150-user Novell network.

EDUCATION: B.S. Computer Science and Information Systems, Illinois College (Jacksonville, IL)

M.S. Computer Information Technology, Regis University (Denver, CO)

CERTIFICATION: Certified Associate in Project Management   12/11

Six Sigma Yellow Belt   08/11

Microsoft Certified Professional   03/98 (Retired)
   Microsoft Windows Architecture I

Microsoft Certified Solution Developer   03/98 (Retired)
   Microsoft Windows Architecture I
   Microsoft Windows Architecture II
   Implementing a Database Design on Microsoft SQL Server 6.5
   Microsoft Visual Basic 5.0 Programming

Microsoft Certified Systems Engineer   09/99 (Retired)
   Implementing a Database Design on Microsoft SQL Server 6.5
   Systems Administration of Microsoft SQL Server 6.5
   Implementing and Supporting Microsoft Windows NT 4.0
   Implementing and Supporting Microsoft Windows NT 4.0 in the Enterprise
   Implementing and Supporting Microsoft Windows 98
   Networking Essentials